## That which is claimed:

- 1. A system for searching for a contact comprising:
  - a database comprising a plurality of references to electronic directories, wherein said plurality comprises:
  - a first reference to a first electronic directory, wherein said first electronic directory comprises a standard electronic directory format, and a second reference to a second electronic directory, wherein said second electronic directory comprises a non-standard electronic directory; and a searching component in communication with said database
- 2. The system of claim 1, wherein each of said plurality of references comprises:
  - a location of an electronic directory;
  - a format descriptor of said electronic directory; and
  - a search descriptor of said electronic directory.
- 3. The system of claim 1, wherein said searching component comprises an executant on a web application server.
- 4. The system of claim 1, further comprising a directory entry display interface.
- 5. The system of claim 4, wherein a single executant comprises said searching component and said directory entry display interface.

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- The system of claim 1, further comprising a query format converter. 6.
- The system of claim 5, wherein said query format converter comprises a hypertext 7. transfer protocol (HTTP) querystring to lightweight directory access protocol (LDAP) query converter.
- The system of claim 1, further comprising a display format converter. 8.

wherein said plurality comprises:

A method for searching for a contact comprising: receiving a search criterion; searching a database comprising a plurality of references to electronic directories,

a first reference to a first electronic directory, wherein said first electronic directory comprises a standard electronic directory format, and a second reference to a second electronic directory, wherein said second electronic directory comprises a non-standard electronic directory; and iteratively performing the following steps a-c for each of said plurality of references:

- connecting to an electronic directory to which said reference refers,
- b. performing a search of said electronic directory, using said search criterion, and

- c. receiving a result of said search.
- The method of claim 9, wherein each of said plurality of references comprises:
  a location of an electronic directory;
  a format descriptor of said electronic directory; and
  a search descriptor of said electronic directory.
- 11. The method of claim 9, further comprising displaying a contact search user interface.
- 12. The method of claim 11, wherein after the step of receiving a result of said search, the method further comprises:
  - d. formatting said result; and
  - e. displaying said result in said contact search user interface.
- 13. The method of claim 11, further comprising:

  accepting a selection of said result in said contact search user interface; and
  in response to said selection, creating an email message addressed to an email
  address associated with said selection.
- 14. The method of claim 9, wherein after the step of searching said database, the method further comprises finding a directory.

- 15. The method of claim 9 further comprising:
  searching for a directory of contacts; and
  inserting a record corresponding to said directory in said database.
- 16. The method of claim 9, further comprising converting said search criterion into a format supported by said electronic directory.
- 17. The method of claim 9, further comprising billing for the use of said service.
- 18. The method of claim 17, wherein said billing comprises billing a fixed amount per search.
- 19. The method of claim 17, wherein said billing comprises billing a fixed amount per time period.
- 20. The method of claim 9, wherein said search comprises a query selected from the group consisting of a fragment-matching query; a whole-word-matching query; and an exact-match query.
- 21. The method of claim 9, wherein said displaying further comprises filtering said result based on said search criterion.

22. A computer-readable medium on which is encoded computer program code for searching for a contact comprising:

computer program code for receiving a search criterion; computer program code for searching a database containing a plurality of references to electronic directories, wherein said plurality comprises:

a first reference to a first electronic directory, wherein said first electronic directory comprises a standard electronic directory format, and a second reference to a second electronic directory, wherein said second electronic directory comprises a non-standard electronic directory; and computer program code for iteratively performing the following steps a-c for each of said plurality of references:

- a. connecting to an electronic directory to which said reference refers,
- b. performing a search of said directory, using said search criterion, and
- c. receiving a result of said search.
- 23. The computer-readable medium of claim 22, wherein each of said plurality of references comprises:
  - a location of an electronic directory;
  - a format descriptor of said electronic directory; and
  - a search descriptor of said electronic directory.

- 24. The computer-readable medium of claim 22, further comprising computer program code for displaying a contact search user interface;
- 25. The computer-readable medium of claim 24, further comprising computer program code for performing the following steps d-e:
  - d. formatting said result; and
  - e. displaying said result in said contact search user interface.
- 26. The computer-readable medium of claim 24, further comprising:

  computer program code for accepting a selection of said result in said contact search user interface; and

  in response to said selection, computer program code for creating an email message addressed to an email address associated with said selection.
- 27. The computer-readable medium of claim 22, further comprising computer program code for finding a directory.
- 28. The computer-readable medium of claim 22 further comprising:

  computer program code for searching for a directory of contacts; and

  computer program code for inserting a record corresponding to said directory in

  said database.

- 29. The computer-readable medium of claim 22, further comprising computer program code for converting said search criterion into a format supported by the said electronic directory.
- 30. The computer-readable medium of claim 22, further comprising computer program code for billing for the use of said service.
- 31. The computer-readable medium of claim 22, wherein said search comprises a query selected from the group consisting of a fragment-matching query; a whole-word-matching query; and an exact-match query.
- 32. The computer-readable medium of claim 22, wherein said displaying further comprises program code for filtering said result based on said search criterion.